

To schedule your order, please...

- Prepare a purchase order number, or you can use a credit card number
- Contact your customer service representative (see below)
- Provide the billing address and confirm the return address
- Specify who to bill for freight (and preferred shipping method, e.g., Fedex, UPS)
- Specify valve # (or series) and quantity
- Communicate any required changes (e.g., elastomer, new set pressure, special handling, etc.)
- Specify which location you would like to ship to:

Midland Manufacturing
11951 North Spectrum Blvd
Houston, TX 77047

Midland Manufacturing
7733 Gross Point Rd
Skokie, IL 60077

When shipping your order, please...

- Decontaminate the valves to ensure safe handling
- Provide an MSDS with the return
- Tag valves with Car # and Commodity for performance tracking purposes

Customer Service: Contact your assigned CSR. If you do not have a CSR, call Michael Santangelo (847)-929-6812

Margarette Ward
(847) 929-6830
margarette.ward@opwglobal.com

Chris Fasano
(847) 929-6866
chris.fasano@opwglobal.com

Joseph Bartel
(847) 929-6828
joseph.bartel@opwglobal.com

Engineering Evaluations

Midland Quality Assurance provides detailed analysis of leaking valves for Midland and competitor valves. This service is free with subsequent repair order, please contact your Midland representative to schedule an analysis. This service does take 2-3 weeks on average.

Fleet Specific Programs

Midland can arrange partial finished good inventory and pooling programs to provide your fleet with continuously available valves and fittings to avoid and limit abatement and lead times. Please contact your Midland Regional Sales Manager to learn more.

For any special requirements or to create a customized program, contact your Regional Sales Manager:

Regional Sales Managers

Rusty Klasen (Gulf Coast)
(713) 515-5151
rusty.klasen@opwglobal.com

Dylan Hall (West, Midwest)
(503) 919-0991
dylan.hall@opwglobal.com

Ken Noakes (South, East)
(832) 454-3845
ken.noakes@opwglobal.com

Troy Scarrow (Canada)
(312) 286-0783
troy.scarrow@opwglobal.com

Alex Bulle (Mexico)
(847) 830-1944
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